SUMMITAI

Reimagine employee services with agentic AI

Empower your employees to work smarter and more efficiently

Employees are caught in an efficiency trap. Enterprises have deployed thousands of applications and technologies to drive functional efficiency — and, as a result, made it almost impossible for employees to do their real job.

They spend nearly 29% of their time searching for the information they need to perform their jobs and waste as many as 12 hours each week on busy work that adds no value. Even worse, they burden functional support teams with countless mundane requests, taking them away from their strategic mandates, resulting in as much as a third of IT investments being squandered.

The very real business impact

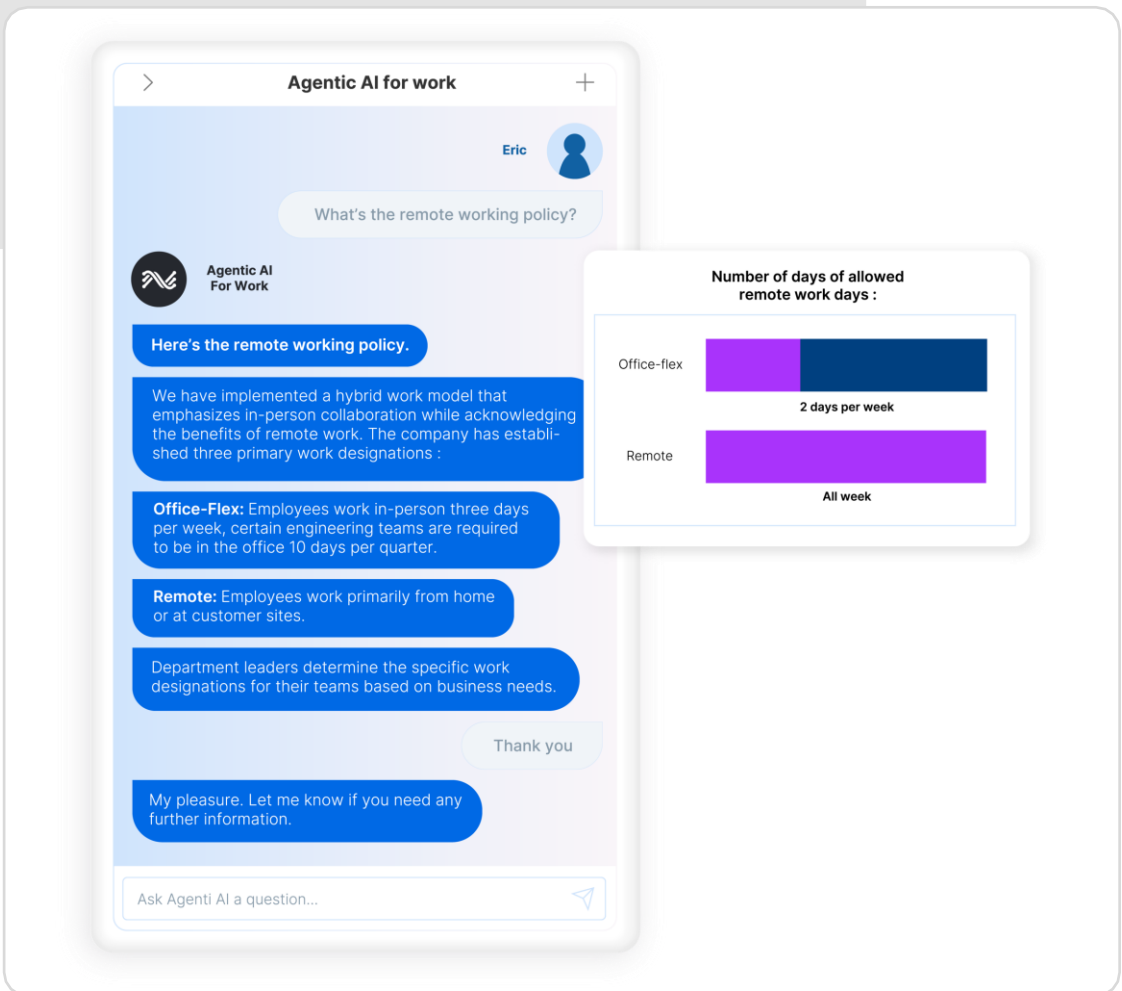
Lost productivity, poor employee experiences, skyrocketing operational costs, and squandered investments

SummitAI Agentic AI for Work (AIW) addresses these challenges head-on. Leveraging personalized, context-aware AI agents to empower employees, it surfaces the most relevant information and critical insights and enables them to proactively get the support they need and automate routine tasks that take them away from their real work. It simultaneously frees functional teams from support demands and enables employees to focus on the work that drives real impact.

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Empower employees to find information easily

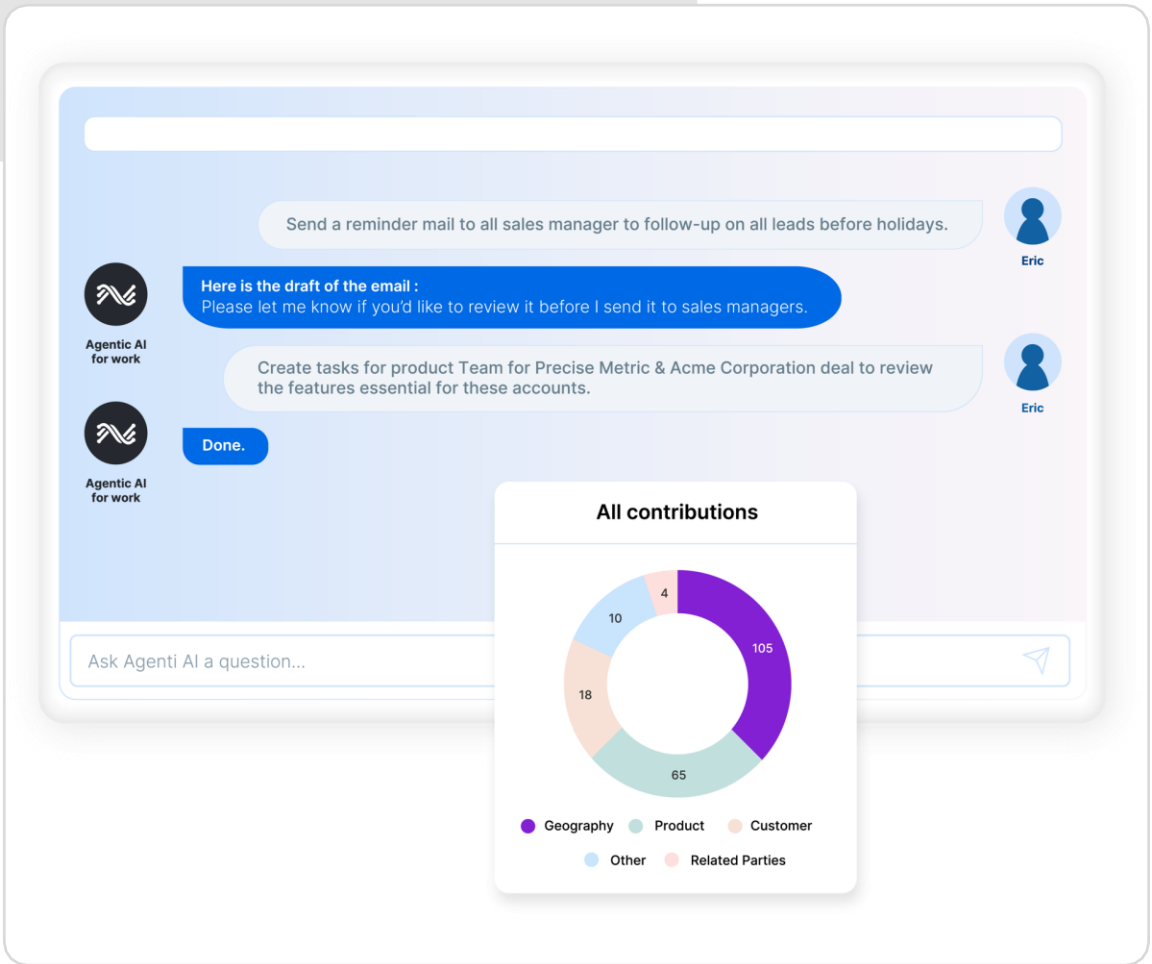
Organizational information is often fragmented across multiple systems, including HRMS, SharePoint, Intranets, CRM, marketing automation, and other systems of record. SummitAI's Agentic AI for Work enables employees to access this information quickly and effortlessly. Agentic AI can respond to general inquiries, such as "What is the paternity leave policy?" or "Generate the holiday calendar for 2025 for all five major locations." It can also handle function-specific questions like "What marketing campaigns are currently running in the EU?" or "List the top-performing campaigns from 2024." And it does it all with the awareness of what's important to the employee — and what they're entitled to access.



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Automate routine tasks and save time

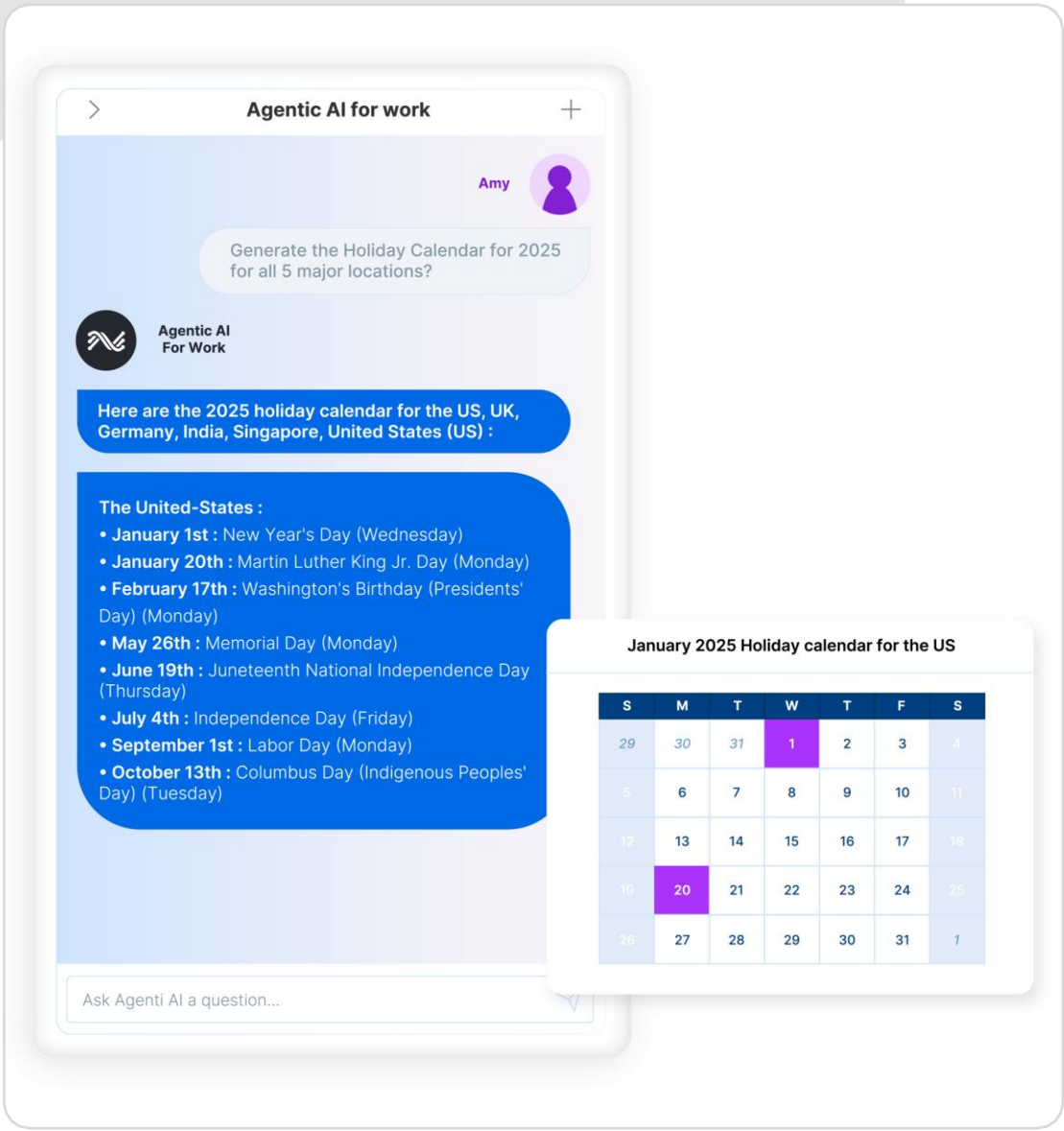
Agentic AI can automate complex, multiple-step employee tasks like scheduling meetings based on team members' availability, requesting IT and HR support, booking travel, and generating weekly reports based on the employee's personalized needs. By automating these routine tasks, employees can focus on their core responsibilities.



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Accelerate productivity

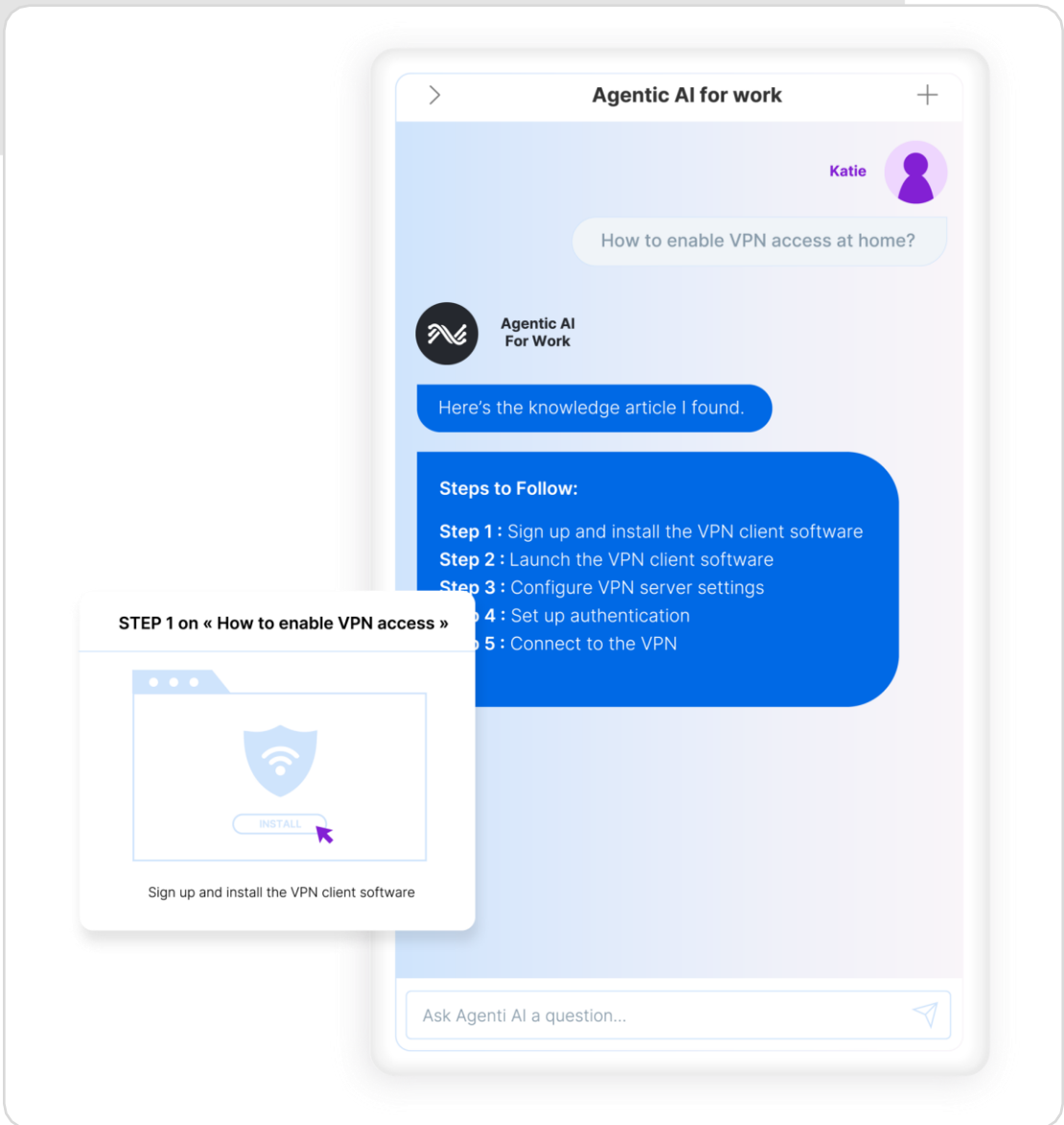
Our purpose-built marketplace of AI Agents, connectors, workflows, and automations orchestrate the essential, but non-core tasks, inquiries, and busywork that take employees away from their real work. Reducing the time spent on these activities from hours to minutes, AIW supercharges employee productivity allowing employees to concentrate on business-critical activities.



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Human-like conversational reasoning

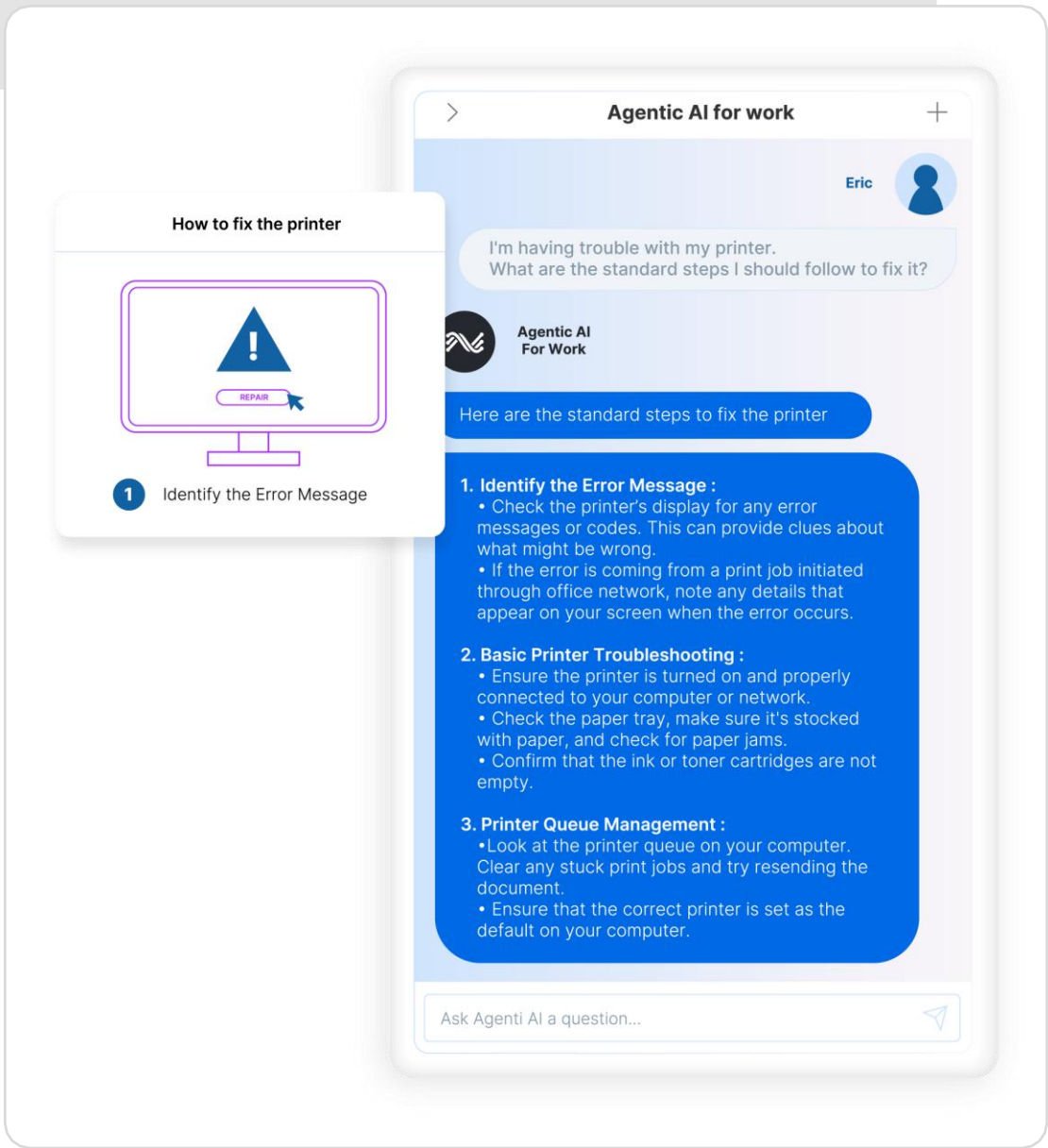
Our AIW agent orchestrator is like having a human assistant that understands how your organization works and your employee's role, priorities, entitlements and physical location. With this essential context, it can think, take action, make recommendations, and summarize information in a way that is contextual, personalized and meaningful to each employee.



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Designed for scalability

Built from the ground up for enterprise scalability, our cognitive architecture is designed to accommodate thousands of employees and expansive enterprise use cases so that you can improve productivity and deliver an amazing experience to all of your employees.



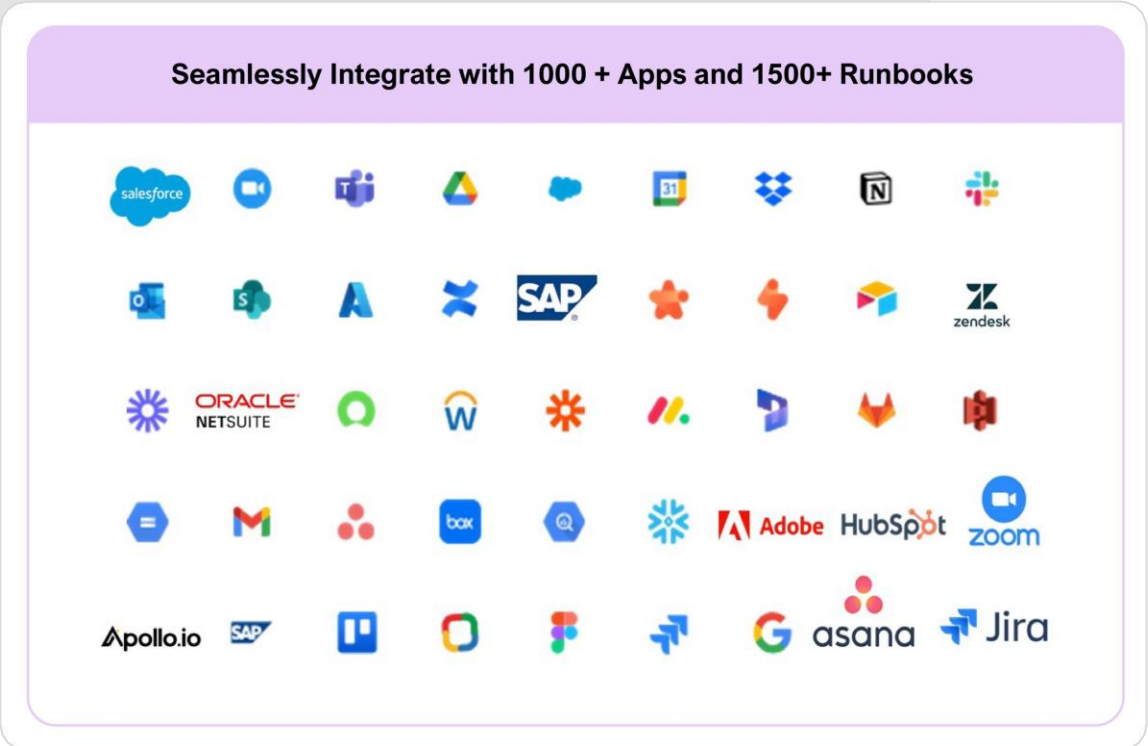
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Secure and controlled

Our enterprise roots run deep. We built AIW as an enterprise-first, AI-native solution that has security and governance baked into its architecture. As a result, AIW is highly secure with built-in guardrails to ensure that your organization remains in control.

Integrate with 1000+ apps and 1500+ runbooks

Integrate effortlessly with leading enterprise platforms, straight out-of-the-box.



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Agentic AI For Work key benefits

Improved employee productivity
AIW reduces time to find information, automates repetitive processes, and speeds employee support to eliminate non-productive work.

Increased employee effectiveness
AIW helps employees find the most relevant information and identify critical insights to help them do their jobs better and faster.

Reduced cost of operational workflows
Operational costs are reduced by improving workforce utilization, automating repetitive tasks and data-driven decision-making.

Get started with SummitAI ITSM solutions
https://summitai.com/itsm/get-started/

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